

CHARTER GUIDE

www.garant-charter.com

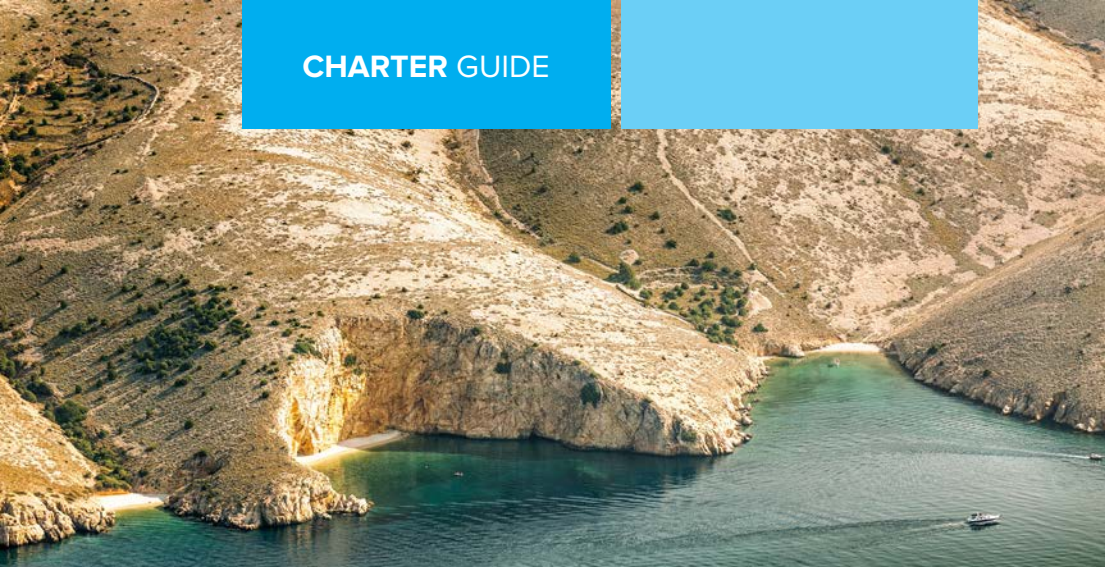


WELCOME

Dear sailors, dear friends of the sea, welcome to our charter guide.

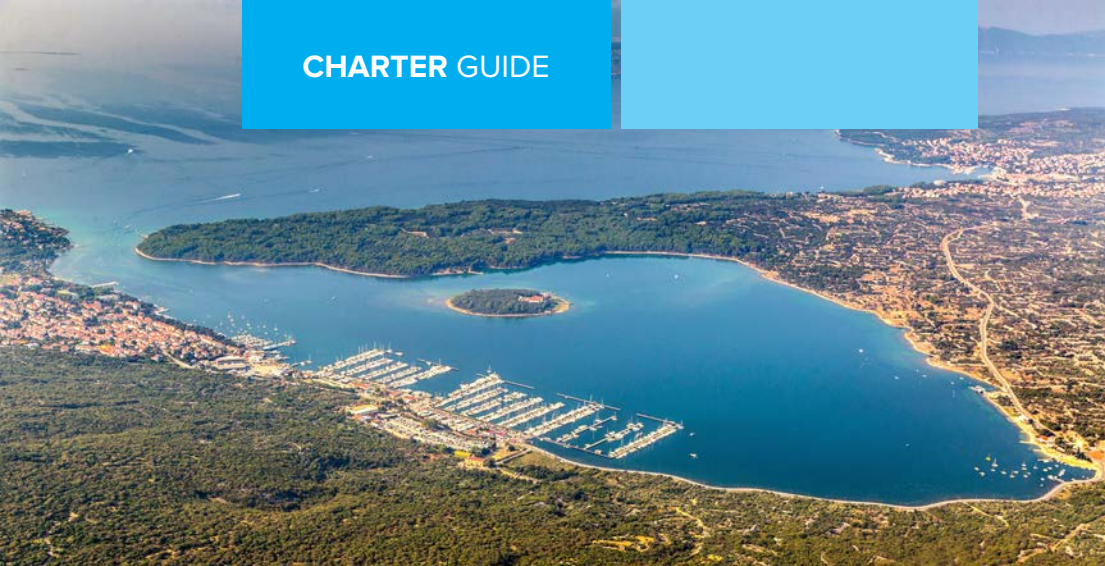
You probably have additional questions about your sailing vacation.

Here is some advice that will facilitate the preparations for your unforgettable holiday and help you set sail easily.



1. BEFORE ARRIVAL

- **Passenger and crew list** – Kindly use the link attached to the booking confirmation to fill in the crew-list online form: name, last name, status (skipper or passenger), date of birth, gender, passport or ID card number for each passenger, and number of skipper's VHF license. Any crew member may also have a VHF license. This will help us speed up the check-in procedure at the office. If you do not fill in the information required at the link, we cannot guarantee a timely check-in.
- **Transfer and provisioning service** – If you require transfer or delivery of food and beverages to the boat, we will be glad to organize it for you. The price of transfer depends on the distance and the number of persons, and it must be announced two weeks in advance. The list of groceries must be sent three weeks in advance.
- **Skipper service** – Skipper service must be ordered during booking confirmation in order to allow enough time for us to find the skipper suitable to your needs. The skipper is paid in cash before leaving the dock, and money is given to the skipper directly according to the valid pricelist.
- **Early check-in** – Early check-in and yacht handover at noon is available to all who want to set sail early. There is a limited number of early check-ins on offer each Saturday, so the service must be ordered at least four weeks in advance. Note that the charter base is entitled to cancelling the ordered service due to extraordinary servicing or technical problems that arose during the previous week. The service is charged according to the valid pricelist.
- **Pets on board** – Pets are welcome, but we kindly ask you to announce them during booking confirmation. The service of additional cleaning and yacht disinfection after a pet will be charged according to the valid pricelist.
- **Recreational fishing license** – You can purchase your recreational fishing license at <http://ribarstvo.mps.hr/default.aspx?id=5010>. The license costs 60 kunas for one day, 150 kunas for three days, and 300 kunas for seven days.



2. IN THE MARINA

Please report to our office as soon as you arrive in the marina as you will most likely not be the only guests taking over their yacht on that day. If you arrive earlier than planned, you can use that time to have lunch or take a walk around Punat or visit the Košljun island (there is an approximately 10-minute boat ride to Košljun from the centre of Punat). You can also use that time to go grocery shopping. If you estimate that you will arrive later than planned, please let us know (find the contact information in the base info).

- We ask you and all crew members to bring along the ID card or passport whose number is on the crew list, as well as the valid skipper's license and VHF license.
- **Parking** – It is not possible to reserve a parking spot, but you can park your vehicle on the marina's premises at any parking spot available. You get a parking ticket at the entrance to the marina and parking is charged every time you leave the marina. Please note that parking is paid at the payment machine located just behind the reception building and it is payable in cash (in kunas) or by credit cards.
- **ATM** – There is an ATM near the entrance to the grocery store in the marina; a five-minute walk from the Garant Charter office.

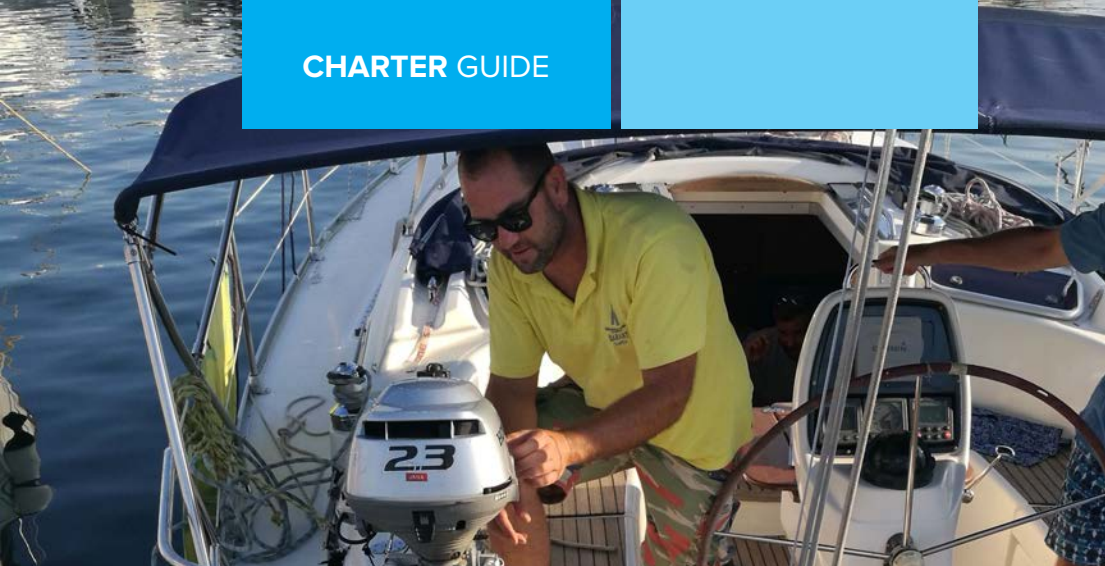


3. CHECK-IN AT THE OFFICE

Up to two persons can participate in the check-in at the office (most commonly the skipper and one crew member); they must bring valid documents of all passengers, after which they get a check-in list for the handover of the yacht and yacht papers.

- **Passenger and crew list** – During check-in at the office, you will be issued an official passenger and crew list, which you must have aboard the yacht for the duration of your sailing holiday. In case of changes to the length of stay aboard or the number of persons aboard the yacht, kindly inform us beforehand.
- **Tourist tax** – is 10.00 kunas per person per day and must be paid in cash in kunas.
- **Transit log** (end-cleaning, changing sheets, gas, 1 GB Internet) can be paid by credit card (Mastercard, Maestro, or Visa).
- **Additional services and equipment** – in case you opt for some of our additional services or equipment such as outboard engine, SUP, spinnaker, gennaker, towels, safety net, or the service of food and beverages delivery, we will accept only cash (kunas)
- **Deposit or alternative deposit** – Before embarkation, we will need a deposit in cash or by credit-card pre-authorisation. The amount depends on the model of the yacht. If you make a cash deposit, you will be issued a receipt for the deposit, but if you use a credit card (Mastercard or Visa) we will first attempt pre-authorisation to check whether you have enough credit. If there are no problems upon return and if there is no damage on the yacht, we will give you back cash or the pre-authorisation slip you deposited. As the commander of the yacht, it is your responsibility to make sure there is no damage to the yacht and that nothing is lost. In case of any damage or loss, the amount will be deducted from your deposit (you can be charged up to the amount which you deposited). Instead of making a regular deposit, you can also choose to purchase an alternative deposit (the so-called deposit insurance). It is a non-refundable sum that ensures your costs from all potential damage on the yacht except the clogged-up (blocked) toilet, empty fuel tank, and failure to arrive in the base by 6 pm on Friday. You can find more information about that in the base info.

You can also get a proposal for a seven-day sailing route in the office.



4. CHECK-IN ABOARD THE YACHT

Yacht handover begins at 5 pm. Please be patient since lines are long on Saturdays as all guests are returning their yachts. While you wait, go over the check-in list and prepare any questions you may have in order to make the handover as detailed and as comprehensive as possible. Kindly write down any damage or irregularities. In order to facilitate handover, please leave your luggage on the pier near your yacht. Only the food that needs to be refrigerated should be taken aboard. This will facilitate your movement aboard the yacht.

When your yacht is ready for check-in, please go over all items on the check-list you received yourself. This will speed up the check-in procedure. You can then ask Garant Charter representatives to go over the items that are vague or that concern the equipment you are unable to find. You will be given instructions for handling the yacht, as well as the instructions for handling the toilet, gas, and the outboard engine.

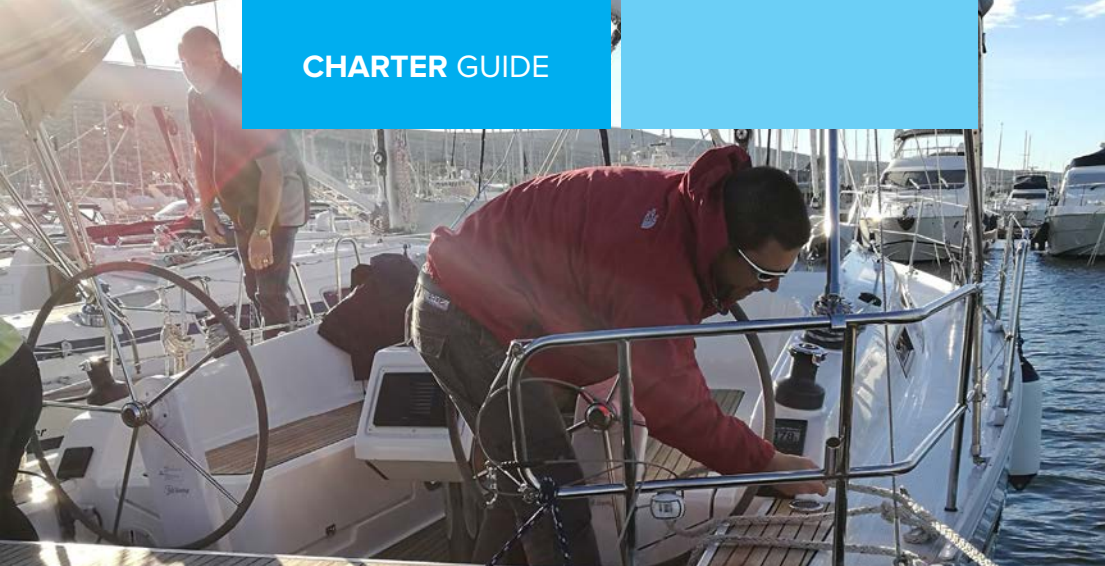
Please do not hesitate to ask if you have additional questions. By signing the check-in list, you confirm it that the check-in is complete and you may begin your sailing holiday.



5. YACHT

All our yachts are equipped according to Croatian laws and regulations, and safety on board is our priority. In addition to life jackets, safety lines and fire extinguishers, each yacht is equipped with a first-aid kit and a tool kit (check the inventory list of a particular vessel for a complete list of equipment). A life raft is mandatory equipment only for yachts over 12 meters.

- **Wi-Fi Internet** – All yachts have Wi-Fi Internet devices with 1 GB free traffic and it is automatically renewed every Saturday at 2 pm. If you spend the 1 GB, you can use the “wizard” that appears on the device you use for surfing the Internet to charge it on your credit card.
- **Towels** – There is an extra charge for towels (set per person includes one big and one small towel) and you can order them during the check-in at the office
- **Bedding** – Pillows, sheets, and covers are aboard each yacht and they are included in the price. If you want additional bedding, please let us know during check-in at the office.



6. CHECK-OUT

All our yachts are located on pier C1. The yacht must be returned to the pier from which it sailed by 6 pm on Friday at the latest. A diver will come at 6 pm and use an underwater camera to inspect all submerged vessel parts.

If you fail to return the yacht on time, we will have to hire another diver just for you and there will be a 60-euro charge.

The check-out procedure will be aboard the yacht on Friday (during daylight).

Kindly make sure you have enough time to return the yacht with a full tank of gas. The closest gas stations are on the islands of Krk (opening hours: 8 am to 8 pm) and Rab. Keep your receipt and show it to our staff during check-out.

After you return the yacht, you will do the check-out together with Garant Charter staff, who will inspect the yacht and the equipment. If no damage is found on the yacht or the inventory, you will be refunded the full amount of the deposit made during check-in at the office.

In case of damage to the yacht or in case of missing equipment, the amount will be deducted from your deposit. This does not apply to the users of alternative deposit (see conditions in the base info).

After the diver completes the inspection of the submerged parts of the yacht, and the Garant Charter staff completes the inspection of equipment and signs the related document, we kindly ask you to go to the office to get your deposit and thereby complete the check-out. You can get your deposit back at 06:45 pm the earliest. Bring the signed check-out list, yacht documents, and the gas bill.

Check all cupboards and cabinets before disembarking and do not forget to take your luggage.

Put the waste in the nearby waste container.

Please disembark by 9 am on Saturday.

If you had a good time, tell everyone. If you did not, don't tell anyone but us.

Your Garant Charter team!



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